

SUPPORT MATRIX

Comtrade OMi Management Pack for Citrix

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Requirements

This document provides up-to-date information about environments and applications that Comtrade OMi Management Pack for Citrix (Citrix MP) supports.

Operating systems

One of the following supported operating systems is required to run Citrix MP.

HPE Operations Management Server

Citrix MP can be installed on the following operating systems supported by Operations Manager i:

Operating system	Version
Linux	x86_64
Windows Server	2008 R2 - 2012 R2 (64-bit) (x64)

For details on the supported operating systems, see the HPE Operations Manager i support matrix at: <http://support.openview.hp.com/selfsolve/manuals>

HPE Operations Agent

Operations Manager i configuration can be deployed to the managed nodes with HPE Operations Agent installed on the following operating system:

Operating system	Version
Windows Server	2008 R2 - 2012 R2 (64-bit) (x64)

For details on the supported operating systems, see the HPE Operations Agent support matrix at: <http://support.openview.hp.com/selfsolve/manuals>

Application servers

One of the following supported application servers is required to run Citrix MP.

HPE Operations Manager i environment

Application server	Version
Operations Manager i for Linux	10.10 - 10.10 IP 1
	10.11 - 10.11 IP 1

	10.12 - 10.12 IP 3 10.60 - 10.60 IP 2 10.61
Operations Manager i for Windows	10.10 - 10.10 IP 1 10.11 - 10.11 IP 1 10.12 - 10.12 IP 3 10.60 - 10.60 IP 2 10.61
Operations Agent	12.00 - 12.03

Citrix environment

One of the following supported application servers is required to run on the monitored the managed nodes:

Application server	Version
Citrix XenApp/XenDesktop	7.6 - 7.14
Citrix StoreFront	3.0, 3.1, 3.5 - 3.11
Citrix License Server	1.0, 2.0, 4.5, 11.11 - 11.14
Citrix Provisioning Services	7.6 - 7.13

Citrix MP reporting functionality

The following supported application server is required for the Citrix MP reporting functionality:

Application server	Version
HPE Operations Bridge Reporter	10.01, 10.02

Software availability in native languages

Localization into languages other than English is currently not available for this product. In case of any special needs for localization, contact [Comtrade Software](#).

