

COMPATIBILITY MATRIX

Comtrade OMS Solution for Nutanix

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Comtrade Software

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Supported Nutanix software

Comtrade OMS Solution for Nutanix (Nutanix OMS Solution) is compatible with the following Nutanix AOS versions:

Nutanix AOS version	Supported
5.1	✓
5.0	✓
4.7	✓
4.6	✓
4.5	✓

Nutanix OMS Solution can be used in an infrastructure with a supported version of the following Nutanix Acropolis software editions:

Nutanix Acropolis software edition	Supported versions
Ultimate	all
Pro	all
Starter	5.0 and later

Data Collector-compatible software

Comtrade OMS Data Collector for Nutanix (Nutanix OMS Data Collector), a part of Nutanix OMS Solution that is installed on an on-premises system, is compatible with the following operating systems:

Operating system	Supported versions
CentOS	7.x, 6.7
Red Hat Enterprise Linux	7.x, 6.8

The Nutanix OMS Data Collector configuration GUI is compatible with the following web browsers:

Web browser	Supported versions
Google Chrome	55 and later
Internet Explorer	11
Microsoft Edge	all
Mozilla Firefox	50 and later

Comtrade Software Customer Support and information

Use the communication channels listed in this section if you need:

- Help with the product licensing process
- Assistance while using the product
- Additional information about this product
- Information about other Comtrade Software products

Customer Support

Should you require additional information or assistance while using the product, contact the vendor that shipped it. If you have purchased the product directly from Comtrade Software, submit your query through the following webpage:

www.comtradesoftware.com/submit-an-issue/

Important: Before contacting support department, perform a health check on all systems that are in failed (critical, red) state and have the following information ready:

- Symptoms
- Sequence of events leading to the problem
- Commands and options that you used
- Messages you have received (a description with the date and time)

Company website and video channel

For more information about our company and other products we offer, visit Comtrade Software website at:

www.comtradesoftware.com

For additional product-related information, watch videos on the Comtrade Software channel on YouTube:

www.youtube.com/user/comtradeproducts

General information

For questions related to product business or purchase of this or other Comtrade Software products, send an email to:

info@comtradesoftware.com

Feedback

For comments or suggestions about this product, including its documentation, send an email to:

info@comtradesoftware.com

We will be glad to hear from you!

